

# Departments and offices of the CSD

In 2024, the organizational structure of the Central Securities Depository (CSD) was restructured to reflect its strategic vision. This updated structure underscores CSD's commitment to operational excellence, strategic growth, and adaptability in the evolving financial landscape. The restructured framework ensures clear lines of accountability, promotes cross-functional collaboration, and aligns with the organization's strategic objectives.



## Operations Department

The Department is responsible for managing key operational activities to ensure the efficiency and security of the financial market infrastructure. The department consists of two offices:

**Depository and Post Trade Services Office:** This office is responsible for the safekeeping, clearing, and settlement of securities transactions. It ensures the accurate recording of securities ownership, manages the dematerialization process, and supports the seamless transfer of securities between accounts. Additionally, it oversees corporate action processing and provides critical post-trade services to market participants, thereby enhancing market integrity and investor confidence.

**Registrar Services Office:** This office manages the maintenance of shareholder registers for issuers, facilitates the processing of share transfers, and supports dividend distributions. It ensures the accuracy and security of shareholder records, provides support for annual general meetings, and assists issuers in regulatory compliance related to shareholder management.



## Finance & Administration Department (FAD)

The Department is responsible for overseeing the financial management, budgeting, human resource and administrative operations of the CSD. The department consists of two offices:

**Finance and Accounts Office:** Plays a crucial role in managing the financial health of the organization. It is responsible for preparing financial statements, managing budgets, ensuring compliance with financial regulations, and overseeing the organization's accounting processes. The office ensures transparency and accuracy in financial reporting, supports strategic financial planning, and provides critical insights to guide decision-making at the executive level.

**HR and Administration Office:** Responsible for managing the organization's human resources and administrative functions. This office oversees recruitment, staff development, performance management, and employee welfare programs. It also handles office administration, ensuring efficient logistical support, policy implementation, and adherence to workplace standards.



## IT Department

The Department is responsible for ensuring the robustness and security of the technological infrastructure at the CSD. The Department comprised of two specialized offices:

**IT Operations Office:** This office supports the core applications and related services that are critical to the CSD's daily operations. It ensures the smooth functioning of software applications, systems integration, and

the optimization of IT processes to support business needs.

**Infrastructure Office:** Responsible for managing the CSD's computing environment, this office oversees the physical and virtual infrastructure, including servers, storage systems, and network operations. It supports compute, storage, and network capabilities, along with associated systems software to maintain high availability and security.



## Data Analytic and Risk

The Department is responsible for providing data-driven insights to support strategic decision-making and oversees CSD's enterprise risk management. This department consists of three offices:

**Information and Cyber Security Office:** Dedicated to safeguarding the CSD's information assets, this office develops and implements cybersecurity strategies to protect against threats, ensures compliance with data security regulations, and maintains the integrity of IT systems.

**Data Analytics Office:** Focused on driving the objectives of the CSD's data

assets, this office leverages advanced analytics to generate valuable insights, support business intelligence, and create new revenue streams through data-driven products and services.

**Enterprise Risk Management Office:** This office ensures a proactive approach to identifying, assessing, and mitigating risks across the organization. It develops risk management frameworks, conducts regular risk assessments, and provides guidance on strategic and operational risk-related matters.



## Internal Audit Department

The Department is responsible for providing independent assurance on risk management, governance, and internal control processes.



## Legal & Secretary Department

The Department is responsible for managing legal compliance, corporate governance, and secretarial functions to support the Board and Management of the CSD.



## Brand and Communication Office

The Office is responsible for handling corporate communications, brand management, and public relations to enhance the CSD's visibility and stakeholder engagement. The office reports directly to the CEO.